

EDUCATION SESSIONS				
DATE	All Attendees	Laboratory Track	Leadership/Professional Development Track	
		Phlebotomy Track	Allied Health Instruction Track	Medical Assisting Track
Tuesday, July 21				
8:30 - 9:30 AM	KEYNOTE26 Leading What's Next Brown, Gregg			
9:45 - 10:45 AM		LAB26-01 Climbing the Career Ladder- Where Your Degree Can Take You Cook, Annette and Sutton, Kathy	LPD26-01 Human-Centered Leadership Communication — From Boardroom to Bedside Abbott, Stephanie	MA26-01 Protecting Patients: Risk Management Essentials for Medical Assistants Kinder, Jade
11:00 AM - 12:00 PM		PHLEB26-01 The Poke Pals Method™: Trauma-Informed Strategies for Calmer Pediatric Blood Draws and Procedures Kelly, Franchesca	AH126-01 Are you in compliance? Accessibility 101 For Curriculum Design Warning, Beth	MA26-02 Paws, Policies, and Patients: Navigating Service Dogs in Healthcare Vandervoord, Cherish
Wednesday, July 22				
8:00 - 9:00 AM		LAB26-02 Electrophoresis in Clinical Chemistry: Principles, Practice, and What's Next Martin, Barry	LPD26-02 Healing Healthcare Ellis-Wilson, Jessica	MA26-03 Medical Errors: Part I Melvin, Naomi
9:15 - 10:15 AM	GS26-01 Everyday Leaders: Small Actions, Big Result Deprey, Derek			
10:30 - 11:30 AM		PHLEB26-02 Avoiding Pre-Analytical Errors Hampton, Melissa	AH126-02 How Active Is Your Listening? Ellis-Wilson, Jessica	MA26-04 Medical Errors: Part II Melvin, Naomi
Thursday, July 23				
8:00 - 9:00 AM		LAB26-03 Laboratory Quality Management Systems: From Compliance to Excellence Haseeb, Muain	LPD26-03 Risks Management Issues Garret, Meg	MA26-05 Hematology, Serology, Coagulation, Body Fluids Woollen, Kay
9:15 - 10:15 AM		LAB26-04 Electronic Competency Assessment Blaetz, Margaret	AH126-03 Teaching the Next Generation: Elevating Clinical Medical Assistant Instruction Through Engagement, Simulation & Certification Readiness Ouarles, Lakesha	MA26-06 Non-Maleficence - Ethical Consideration in HealthCare Lange-Schneithorst, Barrie
10:30 - 11:30 AM		PHLEB26-03 Beyond the Vein: Advancing Phlebotomy Practice for Accuracy, Safety, and Patient Care William, Donald	LPD26-04 Your Process Map To Success... Six Sigma Tools for the Real World O'Donnell, Brett	MA26-07 Why Hospice? Why Now? Randle-Hill, Crystal
Friday, July 24				
8:00 - 9:00 AM	GS26-02 Beyond the Inner Critic in Healthcare Fortman, Janice			
9:15 - 10:15 AM		LAB26-05 Clinical Cases of Pathogens Murphy, Colin	LPD26-05 Mastering Tough Talks: Equipping Managers to Lead with Clarity & Purpose Ramos, Raisa	MA26-08 Ehlers-Danlos Syndrome: What Medical Assistants Need to Know Mahone, Lisa
10:30 - 11:30 AM		LAB26-06 Whispers of the Past: Ancient Pathogens, Modern Lessons Johnson, Tia	LPD26-06 Leading Change: Building Collaborative Teams and Healthy Cultures Todorovic, Natasha	MA26-09 Navigating Today's MA Challenges: Scope, Burnout and Safety Rogers, Robert and Ravenlight, Suzanna
1:00 - 2:00 PM		LAB26-07 Targeted Next Generation Sequencing (NGS) and its Implications in Diagnostics Murthi, Athulaprabha	AH126-04 High-Impact Learning Strategies: Boost Engagement, Retention, and Clinical Mastery Theodore, Lisa	MA26-10 Frequency of Skills Evaluation De La Rosa, Yesenia & Baldwin, Natasha
2:15 - 3:15 PM		LAB26-08 Recruitment and Retention Programs Ajoku, Moses	LPD26-07 "What Did She Say?" Mastering Effective Communication at Work Warning, Beth	MA26-11 That's Not My Job! Becker, Tanya
3:30 - 4:30 PM		PHLEB26-04 Mastering Phlebotomy: Techniques, Tips, and Troubleshooting for Safe Blood Collection Woodside, Nicolette	LPD26-08 Collaborating for Success: Building Academic-Industry Partnerships for Healthcare Workforce Development Ramos, James	MA26-12 Care of Patients With Disabilities and Patient Advocacy Porterfield, Tyler